

Adviser Profile



Rosanne Joyce, Dip FP, SMSF Specialist
Benchmark Financial Services ABN 27 125 190 678

If you would like to make an appointment, please contact my office on:

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| ADDRESS | Suite 5, 115 Hawthorn Road, CAULFIELD NORTH VIC 3161 |
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The Adviser Profile forms an essential part of the Financial Services Guide ("Guide"). The Guide is not complete without it.

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Benchmark Financial Services (Aust) Pty Ltd trading as Benchmark Financial Services (Practice) is a Corporate Authorised Representative of Financial Services Partners Pty Limited (AFSL No. 237590 ABN 15 089 512 587). (Financial Services Partners).

Rosanne Joyce is an Authorised Representative of Financial Services Partners.

Rosanne began working in the Financial Planning industry in 1993. Since that time, she has helped many clients work towards realising their financial goals. Rosanne has completed a Diploma of Financial Planning and has equity in the business. Prior to working in the financial planning industry, Rosanne was a teacher.

Financial Planning can be complex but Rosanne is ideally placed to educate her clients on their options and work with them to select the right advice strategies.

Rosanne spent many years preparing financial plans as a paraplanner, before becoming an adviser. During that time she built her knowledge around the technical issues relating to superannuation, wealth accumulation, Centrelink, retirement planning strategies, and self managed superannuation funds. Rosanne is a member of the Self Managed Super Fund (SMSF) Association.

When Rosanne is not assisting her clients, you may find her gardening, reading or spending time with family.

AREAS OF ADVICE

Rosanne Joyce is authorised to provide services covering advice and dealing in financial products in the specialised areas listed below:

- Life Risk Insurance Products
- Risk Insurance within Superannuation
- Deposit and Payment Products
- Interests in Managed Investment Schemes
- Superannuation
- Retirement Saving Accounts
- Approved Deposit Funds
- Traditional Annuities and Pensions
- Market-linked Annuities and Pensions
- Investment Life Insurance Products
- Standard Margin Lending Facilities
- Business insurance
- Estate Planning
- Self Managed Superannuation Funds
- A range of approved ASX listed investments managed under a model portfolio
- A wide range of approved ASX listed investments within the ASX 200
- A wide range of approved ASX listed investments within the ASX 300
- Gearing/Margin Lending
- Aged Care

REMUNERATION

I may be remunerated by one or more of the following methods outlined below. If any remuneration I receive relates to the advice provided to you, then further details will be set out in your Advice Document.

Fee for service

As an Authorised Representative of Financial Services Partners, all fees for the provision of financial services by the Practice are paid directly by you to Financial Services Partners, who will then pass on that fee, less an agreed amount (the Licensee Fee) to the Practice.

The Licensee fee the Practice pays Financial Services Partners will range between \$0 and \$70,000 (exc. GST) per annum.

I will disclose, at the time I provide you with advice, the amounts that Financial Services Partners receives (that is, the Licensee Fee), as well as the amounts the Practice and I may each receive as a result of providing a financial service to you.

Remuneration from product and service providers

Financial Services Partners may receive remuneration from product and service providers who in turn may pay a proportion of this to Practices as detailed in The Guide under the heading 'How we are paid'. I will disclose, at the time I provide you advice, the amounts that Financial Services Partners, the Practice and I may each receive (if any) as a result of providing a financial service to you.

Salary

I am/may be paid a salary based on experience and capability.

Bonus

I may be eligible to receive a bonus, based on a combination of revenue and other non-financial measures that relate to compliance, staff training and the quality of service.

Other benefits

I may also receive other benefits, all of which are detailed in The Guide under the heading "What else you need to know".

CLIENT FEES

There are various ways that you may pay for the services that are provided. They are:

Fee for Service

A fee for service may be payable for the following services:

- preparation of advice and implementation
- initial advice
- ongoing review and advice services

The fee for service may be determined by any of the following:

1. an hourly rate that we agree depending on the complexity of your circumstances
2. a fee that we agree with you before we commence work
3. a percentage of funds under advice depending on the complexity of your circumstances
4. a combination of any of the above.

Remuneration from a product or service provider

As outlined above, at the time we provide advice to you, I will disclose any remuneration that Financial Services Partners, the Practice and I may each receive from product and service providers as a result of providing a financial service to you.

A combination of Fee for Service and Remuneration from a Product or Service Provider

A combination of fee for service and remuneration from a product or service provider may be payable. This will be disclosed to you at the time we provide you with advice.

I will obtain your agreement to the arrangement prior to proceeding.

Please sign here to acknowledge you have read this Financial Services Guide incorporating your adviser's profile (Adviser Profile).

_____ Date _____

ADDITIONAL PRIVACY DISCLOSURE – Our Business Partners

In order to keep our costs competitive our practice utilises specialist business support resources that are located in the following country or countries: Philippines

The organisation(s) we have contracted to support our business have confirmed to us they will adhere to the Australian Privacy Principles when dealing with your personal information. They will not contact you or share your information with any other party unless they have your express approval.